Welcome to UC San Diego:
Finances &
Student Accounts
• Grace Fuller & Jessica Boyle
  - International Services and Engagement Office (ISEO)
• Veronica Olvera-Salce & Mariana Beltran
  - Student Financial Solutions
Agenda

• The International Services and Engagement Office (ISEO)
• Student Financial Solutions (SFS)
• Third Party Payers
• International Payment Options
• How to Avoid Scams
• Q&A
You are in listen-only mode. You can hear us, but we can’t hear you.

Ask questions – Use the Q&A feature to submit questions. You can also contact us at iContact.ucsd.edu

We’re recording. You’ll be able to view this webinar recording at iNewStudentWebinars.ucsd.edu
CONTROL PANEL
First Steps Checklist
Graduate Students

- Log into your Applicant Portal (connect.grad.ucsd.edu/apply):
  - Accept your offer of admission
  - Be sure to fill out the Statement of Legal Residence form if it is listed. This form is not required for all programs – if it is not listed, there is no action for you to take on this.
  - Most students are “provisionally admitted” at this time. Please submit the items listed under your “Pending Admissions Documents” section in your portal to finalize your admission.
- Please contact GradAdmissions@ucsd.edu if you have questions regarding your pending admissions documents.
• Log into your Applicant Portal (beatriton.ucsd.edu/account) and complete your Enrollment Checklist:
  • Accept your offer of admission
  • Complete the California Residency for Tuition Purposes Questionnaire (if required)
• 2-3 days later, you will receive an email asking you to create your TritonLink Active Directory and Duo accounts.
  • Creation of your Active Directory will provide you with your UC San Diego PID and email.
Student Financial Solutions
SFS: About Us

**Student Account Services**
- Provides client support for account inquiries

**University Billing Services**
- Oversees student and third party billing and refunds

**Central Cashier’s Office**
- Responsible for processing cash and check payments made to the University

**Loan Administration**
- Provides support for all campus based loan programs

**Campus Cards**
- Responsible for issuing campus identification cards to students, faculty, staff, and affiliates.
Your student must authorize you in TritonPay. Once authorized, payers can login via the Billing & Payment page to do the following:

- Receive monthly eBill reminders
- Review student account activity
- View and pay your student’s bill by electronic check, credit/debit card, 529 plans and more!
- Update profile and contact information

*Authorization is necessary to view and discuss your student’s bill, as educational records are protected under FERPA*
Third Party

Key Take-Aways:

• Contact SFS (undergrad3rdparty@ucsd.edu) at least 6-8 weeks prior to your arrival to set up any third-party agreements

• Ensure that all required documents are submitted promptly
  • Financial Guarantee (based on agency)
  • All third party sponsors are required to provide authorization documentation in order to complete agreement set-up
  • Sign Billing Authorization via DocuSign

Third Party Infographic (clickable link)
Sponsored Student Billing

Third Party Infographic (clickable link)
## Primary Payment Options

<table>
<thead>
<tr>
<th>E-Check (Recommended)</th>
<th>Credit Card</th>
<th>Wire Service Transfer</th>
<th>529 Plans</th>
</tr>
</thead>
<tbody>
<tr>
<td>$.50 service fee per payment</td>
<td>2.75% service charge per payment</td>
<td>TransferMate</td>
<td>Payments can be made on TritonPay</td>
</tr>
<tr>
<td>Payment posts to account immediately</td>
<td>Payment posts to account immediately</td>
<td>Convera</td>
<td>$10 service fee for each payment</td>
</tr>
<tr>
<td>US bank account required</td>
<td>5-7 business days for payment to post</td>
<td>Flywire</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Service fee can vary</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>DO NOT accept direct wire transfers</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**More information about international payments (clickable link)**
International Payment Options

STUDENT FINANCIAL SOLUTIONS

INTERNATIONAL PAYMENT OPTIONS

Student Financial Solutions offers two different international payment options for students and their parents.

EXCITING ANNOUNCEMENT: Flywire has partnered with EBIXCASH to develop a solution for students from India to transfer money securely either through a Forex card or directly into a US bank account. This will allow students and their families to safely send funds to cover living expenses while taking advantage of the competitive foreign exchange rates and outstanding customer service provided by Flywire. More information can be found on the official Flywire/EBIXCASH flyer.

FLEXIBILITY

If paying by E-Check is not an option for you at the moment, SFS provides payment flexibility; including two international payment options.

Check out Flywire and Western Union below!

More information about international payments (clickable link)
**Additional Payment Options**

**In-Person:**
- Cash
- Money Order
- Personal Check
- Cashier's Check
- Traveler's Check

**By Mail:**
- Money Order
- Personal Check
- Cashier's Check
- Traveler's Check

**Please Note:**
- All payments must be made in US currency
- All checks should be made out to "UC Regents", and include the student's PID
Scholarships

• Scholarships should be reported to the Financial Aid & Scholarship Office

• Checks should be made payable to: UC Regents

• Checks should include the student’s name and PID (8-digit number that starts with an “A”)

• Checks can be delivered in-person to SFS or mailed to:

UC San Diego Student Financial Solutions
Attn: Scholarships
9500 Gilman Drive 0026
La Jolla, CA 92093-0026

Note: Checks must be received by the UCSD billing payment deadline – as with all cash payments, the University does not accept the postmarked date as on-time
Direct Deposit

• Direct deposit is the method for returning excess financial aid and other credits back to the student directly via a bank account, rather than a physical check.

• Direct deposit means faster refunds and no bank trips! It’s the green way to receive your money!

• Only a valid U.S. checking or savings account may be used and the account must be in the student’s name only.

• Students can sign up for direct deposit via TritonLink or the SFS website.
How to Avoid Housing & Tuition Scams

Protect Your Login Credentials

Never share your online credentials with anyone, nor provide financial information to anyone outside your family.

Use official payment methods.

Only use payment methods approved by UCSD.

Avoid solicitations

Do not respond to 3rd party solicitations for payment of tuition fees.

Beware of WeHousing

Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent, often receive eviction notices because WeHousing never sent the payments to the owners.

Don’t Become a Victim!

If you receive a suspicious call:

1. Hang up
Tell the caller that you refuse to cooperate with their threats

2. Contact UC San Diego Police
Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. Notify ISPO
Inform your international student advisor to identify campus resources for you.
Office Hours:
M-W: F: 8-4
Th: 10-4
Student Services Center, Suite 355

Phone:
(858) 822-4727

UC San Diego Services & Support Portal:
Support.ucsd.edu/students

Instagram:
@ucsdofs
Get Engaged
iEvents Calendar

**ISEO IS HIRING!** Marketing & Communications Student Assistant
Communications & Marketing Student Assistant (STDF 10) for the 2024-2025 Academic Year. Estimated salary: $19 per hour. Application Deadline...

**Friday Chat**
Every Friday 10:00AM - 12:00PM
La Jolla Community Room at La Jolla Village Square
UCSD Student Affairs Strategic Plan: Student Focus Groups
Register Here

**Sunday Supper: A Cosmic Cantina**
Sun Mar 12 5:30PM - 8:30PM
The Great Hall March 13rd 5:30PM
University Student Affairs Strategic Plan: Student Focus Groups
Register Here

**Wednesday Coffee and Crafts**
Wed Mar 5th 10:00AM - 12:00PM
Wednesday Coffee and Crafts is on

**OPT Info Session**
Thu Mar 9th 10:00AM - 12:00PM

**iWorkshop**
Tue Mar 14th 12:00PM - 2:00PM
Federal Tax Workshop
Register Here

The International Student Advisory Council (ISAC) is comprised of leadership from student leaders and stakeholders invested in the...

Language Conversation Tables
Make up on the list below to practice your language skills and meet new people:

Wed Mar 1st 5:00PM - 6:00PM
Wednesday Coffee and Crafts

**Careers Revolution**
Take your career to the next level: make a career change, start your own business, or advance your career in a new direction.

The Mar 10th edition - 10:00AM
Redefining the world we know with one experience at a time.

iPrograms.ucsd.edu
Global Ambassador Program (GAP)

- Summer-long peer-mentorship program
- Matches incoming international undergraduate students with current UC San Diego undergraduate students

GAP.ucsd.edu
Grad Pals

- Summer-long peer-mentorship program
- Matches incoming international graduate students with current UC San Diego undergraduate students
Surf Check: Coming to UC San Diego Guide

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• And more!
Follow us on Social Media!

UC San Diego International Services and Engagement Office
UC San Diego ISEO
@istudents.ucsd
@ISEOUCSD
Additional Resources
IMPORTANT DEADLINES & REMINDERS

NOW
Apply for on-campus housing
Visit: hdh.ucsd.edu

NOW
Request your visa documents via the iPortal
Visit: iportal.ucsd.edu
iNewStudent.ucsd.edu
for instructions

May 1
Deadline to request your visa documents via the iPortal if your program begins in June, July, August
Visit: iportal.ucsd.edu
iNewStudent.ucsd.edu
for instructions

July 10
Deadline to submit health immunization requirements and complete OPHD training
Learn more: StudentHealth.ucsd.edu

Sept
Fall 2024 start students:
Tuition due
Move-In
Check-In
New International Student Orientation
Visit: iOrientation.ucsd.edu

UC San Diego
GLOBAL INITIATIVES
International Services and Engagement Office
Upcoming Pre-Arrival Webinars

- **May 03**: SEVIS Transfer Process
- **May 07**: Student Life/Getting Involved (Undergraduate)
- **May 09**: Campus Safety

All webinars will be recorded and posted at [iNewStudentWebinars.ucsd.edu](http://iNewStudentWebinars.ucsd.edu)
MONDAY - FRIDAY: 9am - 4pm
+1 858.534.3730
iContact.ucsd.edu

iNewStudent.ucsd.edu

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